The East Sussex Against Scams Partnership Bulletin

Community Safety remains a key priority within East Sussex

Safer

Team

East Sussex

The Safer Communities Partnership is the key strategic partnership in overseeing the community safety agenda, committed to ensuring East Sussex remains a safe place for residents and visitors. The East Sussex Against Scams Partnership (ESASP) is currently one of its areas of work.



For support and advice on scams (eg rogue traders, romance scams, scam mail, telephone calls, text messages, emails), call Citizens Advice on 0345 40 40 506

If you are concerned about financial abuse speak to Health and Social Care Connect on 0345 60 80 191

For a non-emergency response (if you have been a victim of a fraud/ scam), call Sussex Police on 101

If you have been affected by crime, get emotional and practical help from Victim Support on 0808 168 9274

To report a fraud, or suspected fraud, and share information to help stop others from becoming victims, call Action Fraud 0300 123 2040 Please share these useful scams contact numbers

We are pleased to announce that $\underline{105}$ organisations are helping to raise awareness about the impact of scams/fraud in the county. Please share this newsletter to help with this work.



Dominica Court Residents Association Eastbourne Talking Newspaper Association Hastings & St Leonards Dementia Action Alliance Hastings Lions Club Rainbow Alliance (Hastings & Rother) Rotary Club of Eastbourne Southdown Housing Spectrum IFA Limited

Visit <u>here</u> to find out more details about the East Sussex Against Scams Partnership and /or contact <u>sam.harman@eastsussex.gov.uk</u> to find out how your organisation could help raise awareness P a g e | 1



A personal "au revoir" message from Elaine Bowdery

"Thanks to everyone who is supporting the ESASP project by holding Friends Against Scams awareness sessions, publishing articles and press releases, hosting display stand events, organising talks, and / or sharing social media messages.

I'm very pleased to have had the opportunity of meeting and working with you over the last couple of years but unfortunately am leaving the Council. In my role as a SCAMchampion, I may still be available to do the odd FAS session but, in the first instance, please email my colleague Sam Harman (<u>sam.harman@eastsussex.gov.uk</u>).

I've outlined below where you should continue to go for scamsrelated information which can be shared with your friends, family, neighbours, members and volunteers.

Remember you can continue to check the <u>Friends Against Scams</u> <u>website</u> to find public awareness sessions being run in East Sussex. Best wishes. Elaine"

To continue receiving scams-related messages for sharing more widely, sign up to:

1. Sussex Police – Operation Signature monthly newsletters on scams / fraud in Sussex. Email: commsrequests@sussex.pnn.police.uk

View October's: https://sussex.police.uk/media/8754/fraud-newsletter-october-2018.pdf

Topics include:

- What is number spoofing?
- Fake calls from 'Virgin Media'
- 2. East Sussex Trading Standards Service newsletter, sign up here
- 3. Neighbourhood Watch Alerts "In the Know" sign up here; e-newsletter 'Our News'
- 4. Action Fraud Alerts sign up here
- 5. UK Safer Internet newsletter
- National Trading Standards Scams Team check <u>this page</u> regularly for up-to-date scams

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Use social media in your organisation?

Please follow / like the following so you can keep up-to-date and share scams-related messages:



Organisation

@actionfrauduk
@ESCC_TS
@AgainstScams
@GetSafeOnline
@SaferEastSx
@sussex_police
@TakeFive
@UK_SIC

Action Fraud East Sussex Trading Standards Service Friends Against Scams Get Safe Online Safer East Sussex Team Sussex Police Take Five UK Safer Internet Centre



@actionfraud
@ESCCTradingStandards
@Friends Against
@GetSafeOnline
@SaferEastSussexTeam
@sussexpoliceforce
@TakeFiveStopFraud
@saferinternetuk

And, in your social media messaging / re-tweets, please remember to use hashtag: **#scamaware**



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Key websites and some recent articles and links for sharing:

- Action Fraud: report scams here
- Bogus Overseas Officers
- Distraction Burglary Prevention Advice
- Extortion scam
- Fake British Gas emails
- Fake Netflix emails
- Fake TV licensing refund offers
- Get Safe Online: free useful advice
- Receiving scam mail? Become a scam marshal
- Reports of frauds on the elderly are 'tip of iceberg'
- Safer Internet Day 5 February 2019
- Sussex Neighbourhood Watch and Sussex Police sign Memorandum of Understanding
- Take Five: some hugely helpful advice about all sorts of scams

East Sussex Trading Standards becomes a Friends Against Scams organisation



To find out whether your organisation could also sign up to this national initiative, please visit <u>here</u>. Remember to sign up to the Trading Standards newsletter to receive information about rogue traders / doorstep scams.

Ps. If you are interested in other topics affecting community safety eg modern slavery, human trafficking, County Lines, cuckooing, substance misuse, offending, Prevent etc then contact lucy.spencer@eastsussex.gov.uk to be added to the e-newsletter distribution list.